



**Meeting :** Senior Forum

**Date :** 18.5.16

**Time:** 3.00pm

**Location:** The Town Hall, Spencer Suite , Congleton.

**In attendance:-** Mike Smith (Congleton Partnership), V.Lockett(AgeUK CE), G.Williams, Lisa Alcock, Louise Daniels.

**Guest:** Andrew Burrows (CEBC Scamming Team), Muktadir Khan & John Hyde (Life Links), Sarah Jacklin (CEBC Local Area Coordinator)

Item	Agenda Item / discussion	Action / comment
1	<p><b>Welcome &amp; Apologies</b></p> <p>MS chaired the meeting.</p>	<p><b>Apologies were received from :</b> S.Foster,U.Ashiq,A.Baines, L.Hayes &amp; J.Myatt.</p>
2.	<p><b>Minutes / Matters Arising from the last meeting (15.3.16)</b></p> <p>All issues covered within the agenda.</p>	
3.	<p><b>Anti-Scamming Awareness - Andy Burrows (CEBC)</b></p> <p>Andy talk about his work involving the Community Partnership and Trading Standards Investigation Team. He indicate that there was quite a large number of residents within Cheshire East that were regularly being targeted (up to 600)</p> <p>Most of the scams were physical (not electronic) with an average loss of around £1300 per</p>	

	<p>victim equating to around £1m in Cheshire East, the average age of the victim being 82.</p> <p>Her explained tell-tail signs to look for in home – High number of letters, vitamin pills, high cheque book usage being the mail indicators.</p> <p>Andy promised to send out some supporting documents for MS to circulate.  <i>(Docs received and circulated – Scams Toolkit Edition 1, Flow chart of scamming &amp; Questions to ask)</i></p> <p>Actions:- If we find this happening within our day to day operations or even family / friends then send details to Andy (<a href="mailto:andy.burrows@cheshireeast.gov.uk">andy.burrows@cheshireeast.gov.uk</a>)          Louise to involve Bob’s Blog and CVS Newsletter to communicate this issue</p> <p>AgeUK have a booklet (Avoiding  Scams) available to down load from their websites publications page <a href="http://www.ageuk.org.uk">www.ageuk.org.uk</a></p> <p>Andy has agreed to support the Senior Health Fayre 30<sup>th</sup> September.</p>	
4.	<p><b>Digital Inclusion – Life Links (M.Khan / J.Hyde)</b></p> <p>Muktadir explained the role of Life Links Wellbeing Co-ordinators,that this is a brand new FREE service delivered by Peaks &amp; Plains Housing and AgeUK Cheshire East. How they worked with people of all age groups on a one to one basis across a wide range of subjects.</p> <p>This covered issues such as signposting of local groups and activities, use of new technology, managing health conditions, confidence building, helping people live independent lives etc.</p> <p>They have people who can go out and visit homes as well as running local based IT &amp; Chat sessions (Low level support)</p>	

	<p>A project was carried out in April 2016 to determine current service provision that supports people using technology and assess the impact of its use on the health and wellbeing of its residents.</p> <p>A good reference point for services and support is on Cheshire East website, Joint strategic Needs Assessment (JSNA) page.</p> <p>M&amp;J both indicated that there was a need to help Congleton and that they needed to look for some digital champions to support this.</p> <p>Action:-  Louise Daniels indicated that CVS could help with recruitment.  A subgroup to be set up to work on this Group to be made up of S.Acker-Smith, Alyssa Baines, Louise Daniels Lisa Alcock, Muktadir Khan and John Hyde . (MS book a room July Tues/Wed/Thur 3.00pm) Confirmed now:-  <b><i>Tuesday 5<sup>th</sup> July, Spencer Suite, Congleton Town Hall, 3.00pm.</i></b></p> <p>Maktadir stated he was trying to set up Multicultural Forum (BME) and would be happy to do a session for us around the subject.</p>	<p><b>CVS help with recruitment.</b></p> <p><b>Sub group room booked 5.7.16 at 3.00pm</b></p>
5.	<p><b>Senior Health Fayre – 30<sup>th</sup> September, Congleton Town Hall.</b></p> <p>The next meeting of the subgroup is planned for 6<sup>th</sup> June. They are in the process of drawing up a list of organisations they would like to participate, after which they will send out formal invitations.</p> <p>Looking to promote the event through flyers (MS check on U3A signing on day, could be a good source to use), through member organisations/clubs/ churches and social media</p> <p>Group to talk to our commercial partners re refreshments.</p> <p>Tesco to be approached to see if they would support / supply food for our cooking</p>	<p><b>MS contact S.Halliday</b></p>

	<p>demonstrations.</p> <p><b>Target is to get an attendance of around 150 residents.</b></p>	
6.	<p><b>Bob's Blog – L.Daniels.</b></p> <p>Keep sending the info / articles to Louise. The Blog will be written as and when there is enough information and Louise has the time to be able to write it.</p> <p>On the next blog Louise will ask for some feedback from the readers so that we can make a judgement on how useful it is to the general public.</p>	<p><b>LD to ask for readers feedback as to effectiveness of the blog.</b></p>
7.	<p><b>Xmas Lunch 2016.</b></p> <p>The idea of holding a Xmas lunch for the “needy / lonely” was discussed. It was felt that we needed to know what is currently available based on last year’s offering and then make a judgement from there.</p> <p>Sarah Jacklin to follow up with Angela Gresty and send information through to MS.</p>	
8.	<p><b>Any Other Business.</b></p> <p>There was no further business.</p>	
9.	<p><b>Meeting Finished at:4.45pm</b></p> <p><b>Next Meeting:-</b>  <b>Tuesday 19<sup>th</sup> July 2016, Congleton Town Hall, 3.00pm</b></p>	